

Frequently Asked Questions

Where can I get a phone book?

Telephone books are available by calling 1.800.346.4377.

Where can I get a credit report?

Consumer Credit Counseling 1.800.355.2227 or 614.464.2227
Equifax 1.866.238.8067

What hotels are close to specific locations?

The Columbus Convention and Visitor's Bureau (Experience Columbus) has thorough information about local hotels in the Columbus area. Contact them at www.experiencecolumbus.com, 1.800.345.4386 or 614.416.8080.

What is the crime rate for a specific area?

Phone the police department at 614.645.4545 and ask them about the area in question. Or visit them online at <http://www.columbuspolice.org/>.

I have a complaint about a business.

If you have a complaint about a business, contact the Better Business Bureau at 614.486.6336, <http://www.bbb.org/>, or the Ohio Attorney General at 614.466.8600 or <http://www.ag.state.oh.us/>.

Has a certain business gone out of business, or are they listed under another name?

Contact the Better Business Bureau about your inquiry at 614.486.6336 or <http://www.bbb.org/>.

Where can I get Columbus Skyline photos?

Columbus photos can be found through Columbus' daily newspaper, the *Columbus Dispatch*. Visit them at www.dispatch.com or purchase photos in their lobby. To contact by phone, call 614.461.5000.

I'm having a reunion and I'd like to give away Columbus bags, pens, Frisbees, etc. Where can I get these things?

Experience Columbus, the city's Convention and Visitor's Bureau, offers a visitor packet and may be able to help with your specific needs. Contact them at www.experiencecolumbus.com or 1.800.345.4386 or 614.416.8080.

I'm looking for information or items from the State of Ohio, including educational items.

Call 1.800.BUCKEYE or visit <http://www.1800buckeye.com/kids/homework.asp>.

How do I get a loan to start my business?

Call the Ohio Small Business Development Center for counseling on starting a business. You can reach the SBDC at 614.287.5294 or <http://www.odod.state.oh.us/edd/osb/sbdc/>.

What's your major newspaper in Columbus?

The Columbus Dispatch is our city's daily newspaper. For more information, check their Web site at www.dispatch.com or call 614.461.5000.

When is your next remedial driving course?

Contact the National Safety Council at 614.324.5934 or <http://www.nsc-centralohio.org/> for more information.

I need to get my security license, private investigators license.

Contact the Ohio Department of Commerce Division of Licensing at 614.466.4100, www.com.state.oh.us/, or to inquire about a private investigators license, contact 614.644.4130.

What day is trash collection?

If you live in Columbus, trash collection information is available at 614.645.8774.

Where do I go to get my real estate license?

Contact the Ohio Division of Real Estate and Professional Licensing at 614.466.4100 or online at <http://www.com.state.oh.us/real/>.

What are your top schools?

Ohio Department of Education has information on all Ohio schools. They can be contacted at 614.466.3641 or www.ode.state.oh.us/.

Do you have an employment listing available for someone looking for a job?

You can find employment listings and assistance in obtaining a job in Columbus through the Chamber's Workforce Web site at <http://www.columbus.org/region/workforce/index.aspx>.

I need a packet for my school project about your state.

Visit <http://www.discoverohio.com/home.asp> or call: 614.466.8844.

Do you have a directory of the chambers in your city?

A database of all chambers is located at www.chamberofcommerce.com.

Where can I get a list of organizations and associations in your city?

The Chamber's business directory provides a list of our 3,000 member organizations. Visit <http://www.columbus.org/members/directory.aspx>.

I'm new in your city where can I find groups that hold events for singles, young adults, seniors, etc?

The Central Ohio Area Agency on Aging (COAAA) serves seniors in Columbus and the surrounding counties. The can be contacted at 614.462.5230 or on the web at www.coaaa.org. Singles and young adults can try looking in *The Other Paper*, www.theotherpaper.com, and *Alive*, www.columbusalive.com.

How can I find places to volunteer in your city?

Contact FirstLink at www.firstlink.org or 614.221.2255.

I want to find a restaurant that has dinner and dancing.

For information about what there is to do in Columbus, contact Experience Columbus at www.experiencecolumbus.com or <http://columbus.city.serach.com>.

What are the top events in your city?

FirstNight Columbus; Arts Festival (<http://www.gcac.org/fest/>); Red, White and Boom; Ohio State Fair (<http://www.ohioexpoenter.com/>); Arnold Classic (<http://www.arnoldclassic.com/>); Jazz and Rib Fest; and Quarter Horse Congress. For information about activities happening in Columbus check www.experiencecolumbus.com.